



**Respiratory  
Services  
Inc.**

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April 8, 2003

Steven Richards & Assoc.  
22 North Safford Avenue  
Tarpon Springs, CO 34689  
Attn: Rick Glass

Dear Rick:

I have been struggling to adequately describe my gratitude to you and your team for your expertise in handling the sale of my company. As I sit down, now three weeks after closing, I am struck by the relationships you have developed with buyers in this industry. I am convinced that in my personal, that played a large role in the sale. I will not believe that another broker could have structured the sale of the company in the manner that you did. And for that, I am grateful.

After being in business for 19 years, one does not make the decision for sale very easily. Having the wisdom of your counsel and the professionalism of your company certainly helped to make the process a lot easier. I very much admire the honesty and integrity of your company and the calmness you brought under what could have been a very stressful time.

.Thank you again for everything you did for my family and me. If there is ever anything I could do to help, please let me know.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Kenneth K. Preuss', written over a horizontal line.

Kenneth K. Preuss  
President